
*** RX REPORT ***

RECEPTION OK

TX/RX NO 8018
RECIPIENT ADDRESS
DESTINATION ID
ST. TIME 02/05 19:18
TIME USE 01'00
PGS. 5
RESULT OK

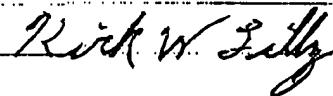
12-11-08

2-5-09

KIRK W. LILLY
480-373-0002
9940 E. HAMMOND LN.
MESA AZ 85207-7141

APPLICATION NUMBER 09/778,575PATENT NUMBER 6778813

I Kirk Lilly sent you 530 \$ on 8/15/08 & you sent it back saying it was a couple days late. Then I sent in proof on September 23 and you guys said you never received it. So here is my proof again. On page one is the proof that my sister sent a check & her name is Lorrie Toliver. On page two here's proof that the post office verified we sent express mail on 8/15/08.



(1)

Lorrie Lilly

From: "Lorrie Lilly" <lorrielilly@cox.net>
To: "Lorrie Lilly" <lorrielilly@cox.net>
Sent: Wednesday, October 01, 2008 6:22 PM

08/15/2008 Electronic Purchase USPS 0352229553 2747 E
UNIVERSITY DR
MESA AZUS -16.50

Desert Schools Credit Union

Lorrie A Toliver (XXXXX63)

- a.. My Accounts
- b.. Transfers
- c.. Bill Payment
- d.. eStatements
- e.. Resource Center

[View Message](#)

[Message Options](#) [Received Messages](#) [Sent Messages](#)

RE:

Date: Monday, September 22, 2008 4:34 PM

From: Member Care

To: Lorrie A Toliver

Subject: RE:

Message: Good Afternoon Lorrie,

Thank you for your email regarding the card transaction. This transaction was processed with your debit card on 8/15/08. Our records show the card was present and swiped at the time of the transaction. The description of the merchant is "POSTAGE STAMPS". We can order a sales draft

of the transaction, however there will be a \$6.00 fee assessed to the account, as we are charged this fee for ordering the copy through Visa. If a

10/1/2008

Consumer Affairs and Claims



2

COPY

September 25, 2008

Mr. Kirk Lilly
9940 E. Hammond Lane
Mesa, AZ 85207-7141

Dear Mr. Lilly:

This letter is provided to document the difficulties you experienced with delivery of your Express Mail sent on 8/15/08. It is my understanding the Express Letter was delayed. As a result, you may receive late fees and interest charges from your correspondents. I regret you did not receive the service you deserve and expect.

Perhaps by providing a copy of this letter to your creditors, this information may be used in judging the appropriateness of any penalties you may be assessed. Past experience has shown many companies willingly review their customer's file and often waive any penalty or late fees when it is apparent delayed or missed payment is not the fault of their customer.

Please accept my apology for the inconvenience this has caused.

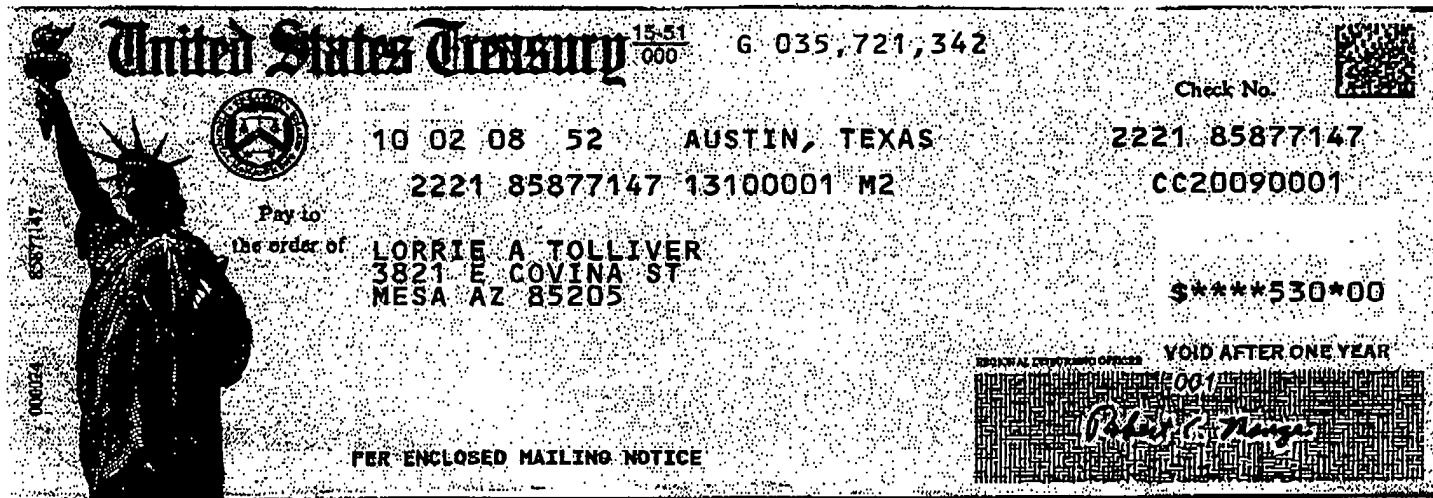
Sincerely,

Maria Almada

Maria Almada
Consumer Affairs and Claims

Ref: CA39867586

P. O. Box 21028
Phoenix AZ 85036-1028
PHONE (602)223-3223
FAX: (602)223-3202



NOTICE TO CHECK RECIPIENT		TREASURY-FINANCIAL MANAGEMENT SERVICE TPS FORM 3098 (Rev.)		
VENDOR NAME:	LORRIE A TOLLIVER	VENDOR I.D. NUMBER:	LORRIE A TOL	
AGENCY NAME AND BILLING ADDRESS:	DEPARTMENT OF COMMERCE - US PATENT AND TRADEMARK O 2051 JAMIESON AVENUE ALEXANDRIA VA22314	U.S. TREASURY REG. FINANCIAL CENTER: AUSTIN, TEXAS	CHECK NUMBER:	CHECK AMOUNT:
			2221-85877147	\$****530.00
				CHECK DATE: 10-02-08

MAILROOM DATE: NAME/NUMBER: AMOUNT REFUNDED: REFUNDED FOR PATENT NO. 6778813 DUE TO EXPIRATION OF PATENT FAILURE TO PAY MAINTENANCE FEE BY 08/18/2008. YOUR \$530.00 IS HEREBY REFUNDED. FOR QUESTIONS RELATING TO REFUND, CONTACT MICHAEL BANGURA - (571) 272-6500	08/20/2008 6778813 530.00 R	AGENCY SCHEDULE NUMBER: CC20090001 AGENCY TELEPHONE NUMBER: 571-272-6500
--	--------------------------------------	---

PLEASE DIRECT ANY INQUIRIES CONCERNING THIS PAYMENT TO THE AGENCY AT THE ADDRESS (OR PHONE NUMBER) INDICATED ABOVE